

189250

2000 370.C

October 29, 2007  
Via US Mail

Mr. David S. LaCoste  
South Carolina Public Service Commission  
Koger Executive Center  
101 Executive Center Drive  
Columbia, SC 29210

RE: Reliant Communications, Inc.  
Quarterly Service Quality Report for July 1, 2007 – September 30, 2007

Dear Mr. LaCoste,

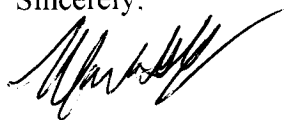
Enclosed for filing is the Quarterly Service Quality Report for July 1, 2007 – September 30, 2007, filed on behalf of Reliant Communications, Inc.

1 Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and  
10 returning it to me in the self-addressed, stamped envelope provided for that purpose.

Please do not hesitate to contact me at 407-260-1011 if you have any questions or concerns.

Thank you for your assistance in processing this filing.

Sincerely,



Mark G. Lammert, CPA  
Tax Preparer for Reliant Communications, Inc.

cc: Reliant Communications, Inc.  
file: Reliant Communications, Inc. – PUC - South Carolina

RECEIVED  
OCT 31 2007  
PSC 01  
MAIL / DMS

cc:                       
To: D. Duke  
By: SA MS  
Date: 11-1-07  
Time:

# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA OPERATIONS

Quarter: July - September

Year: 2007

Reliant Communications, Inc.  
(Company Name)

Robert Sorrentino  
(Signature & Title)

*Ans*

801 International Pkwy., 5th Floor  
(Street/P.O. Box #)

Lake Mary, FL 32746  
(City, State, Zip Code)

	<u>July 2007</u>	<u>August 2007</u>	<u>September 2007</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_